

Jewelry Tracker™ Watch Pillow

GPS tracking to capture criminals and recover stolen assets

Each Jewelry Tracker Watch Pillow is pre-allocated to a specific store. Please ensure you have the correct Tracker and that it is installed at the correct store.

Reminder

The Jewelry Tracker Watch Pillow is designed to look like similar inventory at your store. Keep the Tracker in the transport cradle it was shipped on. They will be separated during the installation process.



Important:

If you need to move the Jewelry Tracker Watch Pillow outside of the store, it is critical to call 3SI in advance and have the Tracker disarmed to avoid accidental law enforcement notification.

Replacing an Existing Tracker?

If you are replacing an existing Jewelry Tracker Watch Pillow, follow these instructions before proceeding with the installation. If this is a new installation, go directly to “**Step 1 - Call 3SI**” below.

1. Locate any Trackers that are being replaced.
2. Place each old Tracker into its original transport cradle and move to a safe storage place (such as a safe or an office).
3. Proceed with installing your new Tracker(s) and follow return instructions in Step 6 when completed.

Step 1 - Call 3SI

1. Call 3SI at 800.433.1173 and a Tracking Specialist will assist during the installation process.
2. Provide your location address and customer number (located on the packing list).
3. Tell the Specialist you are calling for a new Jewelry Tracker Installation. They will confirm once the Tracker is in Install Mode and you can proceed with Step 2.

Step 2 - Tracker Activation

1. Read all steps before beginning this process.
2. Remove all materials from the shipping box and keep them together.
3. Separate the Tracker from the cradle, gently shake the device while walking the area to be protected and where the tracker will be placed while charging.
4. Walk the area(s) for at least two minutes. This “walk” is establishing the Safezone for the tracker.
5. The tracker will chirp three consecutive times during your walk to confirm it installed to the location.
6. Once walk is complete, **place the tracker where it will be deployed.** Ensure there is no motion for 3 minutes. The tracker will chirp three consecutive times again to confirm the Safezone is established.
7. Once the two sets of chirps are received place the tracker in the yellow transport cradle.
8. You are now ready to proceed with deploying the tracker in your store.



IMEI/Phone No. Label



Align Watch Pillow seam to transport cradle notch

Step 3 - Tracker Deployment

1. Keeping the Tracker in the transport cradle, go to where Jewelry Tracker Watch Pillow will be deployed.
2. Carefully remove the Tracker from the cradle.
3. Assemble the watch around the Tracker.
4. Place in a display or safe, wherever it is intended to be deployed.
5. Vary the Tracker locations within the display to increase their effectiveness in the event of a robbery.

Step 4 - Installation Completion

1. Call 3SI at 800.433.1173 and a Tracking Specialist will assist with the installation completion.
2. Provide your store's direct dial phone number and location where the Tracker is installed.
3. Once everything is confirmed, the Specialist will remove your store from Install Mode and confirm the installation was successful.



Jewelry Tracker Watch
Pillow shown with watch

Step 5 - Staff Training

1. Review the Jewelry Tracker Watch Pillow User Guide with all store staff who will have access to the Tracker.
2. Jewelry Tracker Watch Pillow deployment and use is CONFIDENTIAL and should not be discussed with family, staff or news media.
3. Store staff need to work around the Tracker and ensure it is not handled unless for charging or if handed out during a crime.
4. If the Tracker needs to be moved for charging or another non-crime reason, place immediately in the transport cradle to safely move it around the store and prevent accidental activations.
5. Keep the transport cradle and charging pad separate from where the Tracker is installed but in an area accessible by store staff.

Step 6 - Returning Your Old Tracker

Once the new Tracker is fully installed, return your old Tracker(s).

1. Place the old Tracker in the shipping box.
2. Close/secure box and apply the included pre-paid shipping label to the box.
3. Return via FedEx within TWO business days.

Customers will be charged \$595 for every Tracker not received within 30 days. Following the above instructions will prevent your store from being charged additional fees. It is important to use the included pre-paid label and to return the old Tracker immediately.

Any questions? Please call 3SI Customer Service at 844.474.0374 toll-free 24/7/365.

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