

The Covert by 3Si product line includes customized GPS devices that provide precise tracking intelligence for real-time and investigative responses.

## GPS TRACKING TO CAPTURE CRIMINALS AND RECOVER STOLEN ASSETS

The Jewelry Tracker Watch Pillow is a GPS-based Tracker that protects watch displays during a burglary or robbery by helping law enforcement track and apprehend criminals, recover stolen merchandise, and deter future crime. With the Safezone feature, the device can remain inactive during non-crime handling within the store, keeping it easy to handle and manage as needed.



### IMPORTANT

If you need to move the Jewelry Tracker Watch Pillow outside of the store, it is critical to call 3Si in advance and have the Tracker disarmed to avoid accidental law enforcement notification.

## NORMAL OPERATING PROCEDURES

- Keep Jewelry Tracker Watch Pillow with other store inventory
- After sensing continuous motion while outside of its Safezone, the Tracker automatically triggers and silently alerts 3Si and your Loss Prevention Department.
- If the Tracker needs to be moved for a non-crime reason, place it in the yellow transport cradle immediately to prevent triggering an accidental activation.
- When placing in the transport cradle, align the Tracker's side seam with the notch on the cradle (shown at right).
- If the Tracker is accidentally moved without the yellow transport cradle, place it back in the display immediately and it will reset automatically.



Jewelry Tracker-  
Watch Pillow



Align Tracker's seam to  
transport cradle notch

## LABEL & CRADLE

- Label: Jewelry Tracker Watch Pillow has an IMEI/Phone No. label in the Tracker's side seam (shown at right). This label should be tucked inside of the seam. DO NOT discard this label.
- Cradle: Jewelry Tracker Watch Pillow is shipped in a yellow transport cradle. The cradle is used when moving and charging the Tracker. The IMEI/Phone No. is detailed on a label on the side of the cradle (shown at right). DO NOT attempt to remove this label.



IMEI/Phone No. label  
inside Tracker's seam



IMEI/Phone No. label  
on transport cradle

## 1 DO'S

- Do use the yellow transport cradle whenever you need to move the Tracker for a non-crime reason.
- Do keep the yellow transport cradle in a different location from the Tracker but where your staff can access it.
- Do keep electronics away from where the device is installed.

## 2 DONT'S

- Don't install or store the device on the transport plate/cradle.
- Don't stack multiple devices on top of each other.
- Don't discuss your security practices outside of work.



## CHARGING INSTRUCTIONS

Tracker must be charged every 3 months, after being taken during a robbery, or when directed by your Loss Prevention Department.

### 1 STEP 1 – CALL 3Si

Call the 3Si Support Center at 800.433.1173 and ask for the Tracker to be placed into Install Mode to prevent accidental activation.

### 2 STEP 2 –CHARGING SEQUENCE

1. Place the Tracker in the transport cradle by aligning the Tracker's side seam with the notch found on the transport cradle (shown at right) and take it to an area for charging.
2. Assemble the inductive charger, cable and power supply together and plug into a wall outlet. A light on the charger will confirm power is on.
3. Flip both the yellow transport cradle and Tracker (together) over and onto the center of the charger (shown at right). The transport cradle includes a label detailing "THIS SIDE UP TO CHARGE" for proper positioning (shown at right).
4. Slowly move the Tracker and cradle on the pad until you hear three chirps to indicate that it is correctly aligned on the pad.
5. If you did not receive the three chirps or if the Tracker continues to chirp, gently slide the Tracker around on the charging pad to realign until you receive the chirps.
6. After charging, take the Tracker and the transport cradle off of the charger. Reassemble the watch onto the Tracker and return it to where it was installed. Also, return the transport cradle to its storage location.
7. Call the 3Si Support Center and ask to have the Tracker taken out of Install Mode. If a Tracker is left in Install Mode at the end of the business day, 3Si will call your store to confirm charging status.



Align Tracker's seam to transport cradle notch



Flip the transport cradle and Tracker (together) over to charge



Jewelry Tracker Watch Pillow on charging pad and light (next to USB port) to indicate charging

## CHARGING DOS AND DON'TS

### DO'S

- Do leave the Tracker on the charger at least 2 hours. Loss Prevention will receive a charge-complete alert when it is fully charged.

### DONT'S

- Don't leave the Tracker charging overnight because it will not be with the store inventory and ready to track criminals if a crime occurs.

**Any questions? Please call 3Si Customer Service at 800.523.1430 toll-free 24/7/365**

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